



# THE GRADUATE INSTITUTE'S SERVICES AND RESOURCES



INSTITUT DE HAUTES  
ÉTUDES INTERNATIONALES  
ET DU DÉVELOPPEMENT  
GRADUATE INSTITUTE  
OF INTERNATIONAL AND  
DEVELOPMENT STUDIES

## Do you need help or advice?

### ACADEMIC QUESTIONS

Need academic advice and guidance? Contact our Academic Advisor

To request:

- an extension due to illness, or any other unforeseen event,
  - documents related to your studies,
- contact your Programme Manager
- For Interdisciplinary Masters
  - For Disciplinary Masters
  - For PhDs

✉ [laurent.neury@graduateinstitute.ch](mailto:laurent.neury@graduateinstitute.ch)

✉ [mdev-mia@graduateinstitute.ch](mailto:mdev-mia@graduateinstitute.ch)  
 ✉ [madis@graduateinstitute.ch](mailto:madis@graduateinstitute.ch)  
 ✉ [secretariatphd@graduateinstitute.ch](mailto:secretariatphd@graduateinstitute.ch)

### ADMINISTRATIVE QUESTIONS

- Residence permits, insurance, etc.
- Admission, immatriculation
- Housing, maintenance, colocation, technique, payments, departure, claims

✉ [studentreception@graduateinstitute.ch](mailto:studentreception@graduateinstitute.ch)  
 ✉ [admission@graduateinstitute.ch](mailto:admission@graduateinstitute.ch)  
 ✉ [housing.administration@graduateinstitute.ch](mailto:housing.administration@graduateinstitute.ch)

### CAREER SERVICE

Questions related to work permit or career planning?

✉ [career@graduateinstitute.ch](mailto:career@graduateinstitute.ch)

### FINANCES

Questions related to your financial aid?  
Questions about Emergency Aid following an unforeseen event?

✉ [scholarships@graduateinstitute.ch](mailto:scholarships@graduateinstitute.ch)  
 ✉ [specialaid@graduateinstitute.ch](mailto:specialaid@graduateinstitute.ch)

### HEALTH AND WELLBEING

Need to talk to someone? We're here to listen!

🌐 [www.graduateinstitute.ch/wellbeing](http://www.graduateinstitute.ch/wellbeing)

### Counselling and Orientation

Questions related to a disability?  
 Feeling stressed, overwhelmed, concerned, homesick or isolated?  
 We can also help you find or reach out to a specialised health service!  
 Feeling bullied, harassed, insulted?

✉ [student.support@graduateinstitute.ch](mailto:student.support@graduateinstitute.ch)  
 ✉ [antenneh@graduateinstitute.ch](mailto:antenneh@graduateinstitute.ch)

### In-House Psychologists – Counselling

Questions related to mental health? They can assess your needs and help guide you towards further psychological support. Book up to 3 x 45 minutes sessions/semester on Tuesday and Thursday evenings (online schedule)

🌐 <https://student-support-psychologists.youcanbook.me>

### SAFETY ON CAMPUS

Feeling unsafe? Get help!  
 → Security Officer, Maison de la paix  
 → Security Officer, Student Residences

☎ **022 908 59 11** (emergency number, outside office hours)  
 ☎ **079 339 13 41** (Picciotto and Grand Morillon)

### GISA (GRADUATE INSTITUTE STUDENT ASSOCIATION)

🌐 [www.graduateinstitute.ch/gisa](http://www.graduateinstitute.ch/gisa)  
 Questions related to student life at the Graduate Institute and in Geneva?  
 ✉ [gisa.president@graduateinstitute.ch](mailto:gisa.president@graduateinstitute.ch)  
 Want to share your concern with other students?  
 ✉ [gisawelfare@graduateinstitute.ch](mailto:gisawelfare@graduateinstitute.ch)

### LIVING IN GENEVA

Tourist Office  
 🌐 [www.geneve.com](http://www.geneve.com)  
 TPG (Geneva Public Transport, schedules, itinerary, etc.)  
 🌐 [www.tpg.ch](http://www.tpg.ch)  
 CFF (Swiss train schedules, tariffs, lost and found, etc.)  
 🌐 [www.sbb.ch/en/home.html](http://www.sbb.ch/en/home.html)  
 OCPM (Visas, permits)  
 🌐 [www.ge.ch/organisation/office-cantonal-population-migrations-ocpm](http://www.ge.ch/organisation/office-cantonal-population-migrations-ocpm)

### ADA (ASSISTANTS' ASSOCIATION)

🌐 [www.graduateinstitute.ch/students/student-life/assistants-association](http://www.graduateinstitute.ch/students/student-life/assistants-association)  
 Looking for advice on your journey as a TA?  
 ✉ [ada.president@graduateinstitute.ch](mailto:ada.president@graduateinstitute.ch)



# EXTERNAL HEALTH SERVICES

Going through hard times? Feeling under the weather?  
There are plenty of people to help you. Reaching out is the best thing to do!

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| <b>PSYCHIATRIC EMERGENCIES GENEVA HOSPITAL HUG</b> (24/7)*  | ☎ 022 372 38 62 |
| <b>LA MAIN TENDUE</b> – Helpline for psychological crises (24/7)**<br>🌐 <a href="http://www.143.ch/fr">www.143.ch/fr</a> (email or chat)  | ☎ 143           |
| <b>STOP VIOLENCES À LA MAISON</b> – Domestic violence emergency helpline (24/7)**   | ☎ 0840 110 110  |
| <b>MALATAVIE</b> – Depression, suicidal thoughts (24/7)**<br>🌐 <a href="http://www.malatavie.ch">www.malatavie.ch</a> (email)   | ☎ 022 372 42 42 |
| <b>UNIGE PÔLE SANTÉ</b> – Psychotherapy (Mon-Fri, 9:00–20:00   CHF 25.–/session)<br>🌐 <a href="http://www.unige.ch/dife/sante-psychologie/consultation-psychologique">www.unige.ch/dife/sante-psychologie/consultation-psychologique</a> (online booking) | ☎ 022 379 13 33 |
| <b>MAGELLAN CENTRE PSYCHOTHÉRAPIE VAREMBÉ</b> – Psychotherapy (Mon-Fri, 8:30–17:00)*<br>🌐 <a href="http://www.magellan.ch/centre/centre-psychotherapie-varembe">www.magellan.ch/centre/centre-psychotherapie-varembe</a>                                  | ☎ 022 795 25 50 |
| <b>MD CONSULTATION</b> – Psychotherapy (Mon-Fri, 9:00–18:00)*<br>🌐 <a href="http://www.mdconsultation.ch">www.mdconsultation.ch</a>   | ☎ 022 320 33 54 |
| <b>LES TOISES</b> – (Psychotherapy for students aged 18–25 in Nyon) (Mon-Fri, 7:30–18:30)*<br>🌐 <a href="http://www.les-toises.ch/unite-psychotherapie-estudiantine">www.les-toises.ch/unite-psychotherapie-estudiantine</a>                              | ☎ 0 584 580 580 |

Feeling sick? Need a medical check up? Get in touch with a doctor!

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| <b>EMERGENCY SERVICE GENEVA HOSPITAL HUG</b> (24/7)*  | ☎ 022 372 81 20                                      |
| <b>VITAL EMERGENCIES, AMBULANCE</b> (24/7)*   | ☎ 144  |
| <b>GENEVA HOSPITAL HUG STUDENT CONSULTATIONS</b> – (Mon-Fri, office hours)*<br>🌐 <a href="http://www.hug.ch/medecine-premier-recours/consultation-medecine-interne-generale-etudiants">www.hug.ch/medecine-premier-recours/consultation-medecine-interne-generale-etudiants</a><br>(online booking) – Auscultation, follow-up, tests, prescription, medical certificate | ☎ 079 553 56 57                                      |
| <b>UNIGE PÔLE SANTÉ</b> – Health consultation (Mon-Fri, office hours)**<br>🌐 <a href="http://www.unige.ch/dife/sante-psychologie/consultation-sante/">www.unige.ch/dife/sante-psychologie/consultation-sante/</a> (online booking)<br>Medical opinion, personalised advice, recommendations, voucher for free HIV testing   | ✉ <a href="mailto:sante@unige.ch">sante@unige.ch</a> |

## MEDICAL CENTRES CLOSE TO THE GRADUATE INSTITUTE

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| <b>CENTRE MÉDICO-CHIRURGICAL DE CORNAVIN*</b><br>(Mon-Sun until 20:00) ☎ 022 595 11 11<br>🌐 <a href="http://www.cmccornavin.ch">www.cmccornavin.ch</a> (online booking, with or without appointment)   |
| <b>CENTRE MÉDICAL DU LÉMAN*</b><br>(Mon-Fri, 8:00–18:00) ☎ 022 716 06 60<br>🌐 <a href="http://www.cmlleman.ch">www.cmlleman.ch</a> (with appointment)  |
| <b>MAGELLAN CENTRE MÉDICAL RUE DE LAUSANNE*</b><br>(Mon-Fri, 8:00–18:00) ☎ 022 908 33 33<br>🌐 <a href="http://www.magellan.ch/centre/centre-medical-rue-de-lausanne">www.magellan.ch/centre/centre-medical-rue-de-lausanne</a><br>(online booking) |
| <b>MAGELLAN CENTRE MÉDICAL GRAND-SACONNEX*</b><br>(Mon-Fri, 8:00–18:00) ☎ 022 319 18 18<br>🌐 <a href="http://www.magellan.ch/centre/centre-medical-grand-saconnex">www.magellan.ch/centre/centre-medical-grand-saconnex</a><br>(online booking)    |

## HOME CONSULTATION SERVICE (24/7)

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| <b>GENÈVE-MÉDECINS*</b> ☎ 022 754 54 54 🌐 <a href="http://www.gemed.ch">www.gemed.ch</a>                           |
| <b>SOS MÉDECINS*</b> ☎ 022 748 49 50 🌐 <a href="http://www.sos-medecins.ch">www.sos-medecins.ch</a>                |
| <b>DENTAL EMERGENCIES*</b> (Mon-Sun, 9:00–12:00 and 16:00–18:00)<br>🌐 <a href="http://www.amdg.ch">www.amdg.ch</a> |
| <b>PHARMACY*</b> (24/7) ☎ 022 808 00 18 🌐 <a href="http://www.pharma24.swiss">www.pharma24.swiss</a>               |

\* These services are subject to costs. However, please check with your health insurance provider as it may cover the fees.

\*\* These services are provided free of charge