



# THE GENEVA GRADUATE INSTITUTE'S SERVICES AND RESOURCES

**GENEVA  
GRADUATE  
INSTITUTE**

## Do you need help or advice?

### ACADEMIC QUESTIONS

Need academic advice and guidance? Contact our Academic Advisor  
MINT Academic Coordinator

To request:

- an extension due to illness, or any other unforeseen event,
- documents related to your studies, contact your Programme Manager
- For Interdisciplinary Masters
- For Disciplinary Masters
- For PhDs

### ADMINISTRATIVE QUESTIONS

- Residence permits, insurance, tuition invoice, etc.
- Admission, immatriculation
- Housing, maintenance, colocation, technique, payments, departure, etc.

### CAREER SERVICE

Questions related to work permit or career planning?

### FINANCES

Questions related to your financial aid?  
Questions about Emergency Aid following an unforeseen event?  
For more information and questions about Emergency Aid, have a look  
at the FAQ's.

### HEALTH AND WELLBEING

Need to talk to someone? We're here to listen!

#### Counselling and Orientation

Questions related to a disability?

Feeling stressed, overwhelmed, concerned, homesick or isolated?

We can also help you find or reach out to a specialised health service!

#### In-House Psychologists

Questions related to mental health? They can assess your needs and help  
guide you towards further psychological support. Book up to 5 x 45 minutes  
sessions/semester on Tuesday and Thursday evenings (online schedule)

#### Advice and Support

Feeling bullied, harassed, insulted?

#### IT Services

Questions related to your emails, student portal (moodle) Wifi and VPN access

### GISA (GENEVA GRADUATE INSTITUTE STUDENT ASSOCIATION)

Questions related to student life at the Graduate Institute and in Geneva?  
Want to share your concern with other students?

### ADA (ASSISTANTS' ASSOCIATION)

Looking for advice on your journey as a TA?

- ✉ [laurent.neury@graduateinstitute.ch](mailto:laurent.neury@graduateinstitute.ch)
- ✉ [guillemette.carlucci@graduateinstitute.ch](mailto:guillemette.carlucci@graduateinstitute.ch)

- ✉ [directionetudes@graduateinstitute.ch](mailto:directionetudes@graduateinstitute.ch)

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